



THE
GILES NURSERY
AND
INFANTS'
SCHOOL



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School Milk

20th March 2023

Dear Parents/Carers,

For many years the school office has placed and managed the orders for school milk with Hertfordshire County Council.

We are pleased to introduce Cool Milk, as currently used by our Junior school. We shall be using this company for our school orders and deliveries from Monday 17th April.

All Nursery-aged children will continue to receive free milk (please note that this will now be a semi-skimmed carton).

Parents/Carers will need to create an account directly with Cool Milk so you are able to order milk for your child as and when they require it, you may then pay half termly, termly or yearly.

If your child remains under 5 in one of our Reception classes, please do sign up so that they receive their free milk. Cool Milk will notify you 10 days before they turn 5, so that you may order and pay for milk going forward.

For our families who receive benefit related free school milk, please use the same way to sign up as detailed below. You will not have to make a payment, but you must complete a request to advise that you wish for your child to receive milk.

We hope that you agree that this new method of ordering will be beneficial, and we have been advised that the cost with Cool Milk is slightly cheaper per carton than our current supplier.

We of course ask that you be patient whilst we all get used to this new system.

Currently children under the age of 5 may receive free milk at school, funded by the UK Government's Nursery Milk Scheme.

When your child turns 5, milk continues to be available at a subsidised cost of around £18 per term, via our school milk supplier, Cool Milk.



We have been asked to state that “drinking a portion of milk at mid-morning break offers protein, calcium and other vital nutrients, important for children’s growth and development. It can also be a sensible way to bridge the gap between breakfast and lunch”.

What You need To Do:

All Parents / Carers:

- ✓ Visit www.coolmilk.com at least 10 days before the start of term and select the ‘Register your child for milk here’ option on the main home page

If your child is currently under 5

- ✓ Your child may receive free milk at school as part of the UK Government’s Nursery Milk Scheme.
- ✓ Please register your child so they receive free milk.
- ✓ Cool Milk will contact you at least 10 days before your child turns 5 in order to continue with the scheme.

If your child is aged 5 or over

- ✓ Visit www.coolmilk.com at least 10 days before your child’s 5th birthday and select the ‘Register your child for milk here’ option on the main home page

After registration, you may then make a pre-payment via your online account for the remaining half term, term or academic year. You can also simply choose your own specified amount, should you wish to do so.

All information handled by Cool Milk is processed in accordance with current Data Protection Legislation. The data will be stored securely on Cool Milk’s UK-based servers and will not be passed to third parties other than to UK Government departments for audit purposes.

Should you have any queries regarding your child’s registration or milk supply in general, please do not hesitate to contact Cool Milk directly on 0800 321 3248 or via email to customerservices@coolmilk.com.

Kindest regards

Rouane Mendel
Headteacher